



STAFF REPORT

Board of Aldermen

AN ORDINANCE APPROVING THE CONTRACT WITH PUBLIC WATER SUPPLY DISTRICT NO. 3 OF TANEY COUNTY FOR WATER TERMINATION AND AUTHORIZING THE MAYOR TO EXECUTE THE CONTRACT.

FIRST READING: AUGUST 9, 2022

FINAL READING: AUGUST 23, 2022

Initiated By: Utilities

Approved By: *Lisa Westfall*

Financial Impact: Other (See additional explanation under Detailed Analysis)

Community Plan 2030: EI-1: Utilities

FACTS:

Over the past year, City staff has collaborated with Public Water Supply District No. 3 of Taney County (Water District) to create an agreement for water termination services. Under the agreement terms the Water District, at the request and certification of the city, will allow water termination to their water customer if that customer has failed to pay their city sewer bill and thirty days after the city has provided certified written notice to the customer of the Water District.

Prior to the proposed agreement, the city did not have the ability to discontinue water service for non-payment of sewer bills for city sewer customers connected to the Public Water Supply District No. 3 of Taney County water system. As a result, numerous sewer bills are being left unpaid.

As outlined in the agreement, the city, will not terminate water service after noon before a weekend or holiday and will restore service as promptly as is reasonable feasible - in any event within twelve hours of payment of the unpaid bill in full or the conclusion of a payment arrangement

The cost incurred for the termination services will in turn be passed on to the customer responsible for the non-payment. Water will be restored to the customer following receipt of the required payment for sewer services, reimbursement for disconnect and restoration fees, and any associated costs.

Staff recommends approval of the agreement with Public Water Supply District No. 3 of Taney County (Water District) for water termination services.

DETAILED ANALYSIS:

As of the first of August, there are 222 delinquent accounts on 1,200 active customers for a total of \$5,677,004.52.

The top four delinquent accounts total \$5,117,815.52. This is mostly caused by compounding

interest on accounts that have only paid one or two sewer bills for a lengthy period.

\$ 1,484,496.94

\$ 1,367,985.66

\$ 1,365,582.07

\$ 899,750.85

\$ 5,117,815.52

Per this agreement, customers with amounts due or past due on or before the effective date of the agreement will not be subject to water termination for those delinquent amounts.

BACKUP DOCUMENTATION:

Ordinance Exhibit 1 – Public Water Supply District No. 3 of Taney County Contract